



Part 725 Update

- Finalize proposed draft
- Open a docketed proceeding
- Obtain a final order



Part 725 Definitions

- Changes were made to make the definitions clearer.
- Obsolete definitions were removed.
- Several new definitions were added.

725.200 General Requirements

Modifications

- Requires an amended application and an order from the Commission.
 - Boundary changes that require an intergovernmental agreement to opt in or exclude residents.
 - Consolidation of two or more 9-1-1 systems by intergovernmental agreement into a joint 9-1-1 system.

725.200 General Requirements



Modifications

- Requires notification in writing 10 days prior to a change, but requires no order from the Commission.
 - The addition/deletion of a system participant or adjacent public safety agency.
 - Relocation of a primary, backup, or secondary PSAP.
 - Reduction/additions of primary or secondary PSAPs.



Removal of the Term “LEC”

- It was determined that the term Local Exchange Carrier (LEC) was not inclusive of the Competitive Local Exchange Carriers (CLECs.)
- The term ***LEC*** was replaced with the term ***Telecommunications Carrier*** throughout the document.

725.400 General Standards (New Sections)



- System management shall ensure that 9-1-1 locatable addresses, with US Postal Service notification, are assigned to all subscribers of an E9-1-1 system and provided to the 9-1-1 system provider.
- System management shall coordinate with the appropriate authorities to ensure that 9-1-1 road or street signs are installed prior to activating a new system.



Responsibilities of 9-1-1 System Management

- Choose one 9-1-1 system provider that shall provide the overall 9-1-1 database and selective routing network and associated duties for the entire system;
- Coordinate the system implementation; and
- Notify Staff within 14 days of 9-1-1 system activation.



Responsibilities of 9-1-1 Service Provider

- The 9-1-1 system provider shall assume the lead role in coordinating entire projects for each telecommunications carrier in conjunction with 9-1-1 system management;
- Adhering to the database record exchange as prescribed by NENA;
- Updating and maintaining other participating telecommunications carriers' 9-1-1 subscriber data;



Cont. . .Responsibilities for 9-1-1 Service Provider

- Updating and maintaining the Master Street Address Guide;
- Updating the ALI database on a daily basis;
- Providing notification of errors to the appropriate entities within 24 hours for corrective action;



Cont. . .Responsibilities for 9-1-1 Service Provider

- Providing the error percentage status and network diagram to 9-1-1 system management no more than once monthly, but at a minimum, annually within the 4th quarter of each year, no later than December 31st;
- Ordering and installing of all network components;

Cont. . . Responsibilities for 9-1-1 Service Provider



- Coordinating with all participating telecommunications carriers and 9-1-1 system management in order to obtain all required information for selective router tables, i.e. NPA/NXX, ESN, default ESN; and
- Coordinating with 9-1-1 system management for loading of the 9-1-1 database.



725.500 Telecom Carriers (New Requirements)

- Telecommunications carrier personnel shall notify 9-1-1 system management a minimum of 48 hours prior to performing any action that could adversely affect 9-1-1 service, including, but not limited to;
 - **Central office switching installations,**
 - **E9-1-1 selective router installations,**
 - **Upgrades, rehomes, or NPA additions.**



Cont...Telecommunication Carrier Requirements

Call Boxes:

- Set standards for the installation and functionality of call boxes. Required call boxes to be tested annually.
- Provided options where call boxes are not a viable solution:
 - Diverse routing
 - Other solutions as technology permits with ICC 9-1-1 staff approval



Cont....Telecommunication Carrier Requirements

- Provide 24 hr. 9-1-1 service and repair center contact.
- Provide Surcharge coordination with 9-1-1 system management.
- Provide database coordination with 9-1-1 system provider.
- Provide network coordination with 9-1-1 system provider.



Cont...Telco Requirements

- Provide maintenance and repair procedures.
- Provide restoration plan and call trace procedures.
- Do testing in conjunctions with system management when certain changes occur.
- Provide default routing, at a minimum by county.



725.505 PSAP (New requirements)

- 40 hour training curriculum for new telecommunicators.
- Continuing education for existing telecommunicators.
- Emergency Medical Service training according to DPH.



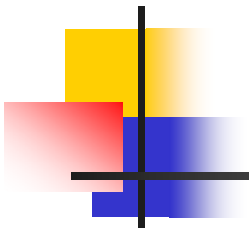
Cont...PSAP Requirements

- Test Back-up power source for reliability once a monthly.
- Coordinate default routing with system provider and other carriers.
- Initially test 40 % of all access lines including each NXX for every carrier.
- Participate in ongoing testing.



Cont...PSAP Requirements

- Coordinate testing with private residential or business switch operators.
- Report all errors to system provider within two business days.
- Maintain MSAG



725.700 Physical Security (New requirements)

- Entry to the PSAP shall be restricted to authorized persons only.
- Doors that lead directly from the exterior into the PSAP or from within a building into the PSAP shall be secured at all times.
- The PSAP shall be equipped with a fire extinguisher.

725.800 Assessment of Surcharge



This Section was **repealed**.

725.810 Telco Surcharge Administration



- All telecommunication carriers will directly bill, collect and remit the 9-1-1 surcharge.
- Carriers who have contracted with an ILEC for this service have 1 year from the eff. date of this rule to make these arrangements.
- All carriers will provide a report with 9-1-1 surcharge remittances.

Question & Answers Session

